



Craig D. Ball PC

Court-Appointed Special Master | E-Discovery Consultant

CUSTOMER SINCE

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INDUSTRY

Legal

PLATFORM



"iMazing is an excellent combination of ease and power. It is particularly useful when you're looking for active iOS data, especially for messaging data which has been problematic on so many levels in e-discovery."

Craig Ball,
Forensics Expert

About

Craig Ball is a Texas trial lawyer, computer forensic examiner, law professor and noted authority on electronic evidence. He mostly acts as a court-appointed special master and consultant in computer forensics and electronic discovery and has served as the Special Master or testifying expert in computer forensics and electronic discovery in some of the most challenging and celebrated cases in the U.S. A founder of the Georgetown University Law Center E-Discovery Training Academy, Craig serves on the Academy's faculty and teaches Electronic Discovery and Digital Evidence at the University of Texas School of Law and at Tulane University School of Law where he uses iMazing in his classes. He often shares his knowledge of electronic discovery and computer forensics on his website: www.craigball.com

USE CASE 1

Preserving and extracting electronically stored information for court cases

In recent years, mobile phones have largely surpassed computers in our day to day access and storage of information that may serve as evidence in modern litigation. Whenever there is a legal case where a party is required to preserve electronically stored information from an Apple mobile device, renowned attorney and e-discovery expert Craig Ball turns to iMazing.

1. Messages



The most common type of data that needs to be exported for court cases is by far messaging data: Whatsapp chats, SMS, iMessage threads and of course attachments of all kinds. Craig exports messages in both CSV and PDF formats. The CSV export can easily be uploaded to a case review platform such as Relativity. The PDF exports on the other hand are particularly appreciated by Craig and his clients because they accurately represent the visual aspect of a conversation, giving lawyers and juries that familiar back and forth flow of the modern bubble chat layout.

2. Other data



iPhone text messages are far from the only type of data that may be useful in a court case. There could be photos, call logs, calendar events, or even just plain files that could prove relevant to a case and provide supporting evidence.

Recently, Craig was appointed as a forensics expert for an air crash case. There was a great deal of texting back and forth both before the crash and during the rescue. Photos taken before take off showed weather and operational conditions. Communications between survivors and emergency services painted an accurate timeline of events. All that data needed to be preserved, collected and then produced. Craig was able to leverage iMazing's capabilities throughout the case. He did not always have direct access to the mobile devices he had to preserve data from – he sometimes had to supervise the iPhone's owner remotely while they performed e-discovery tasks using iMazing on their own computer.

USE CASE 2

Remote collection of electronic evidence

Thanks to iMazing's ease of use, Craig is able to remotely guide clients through the steps necessary for data preservation and extraction. And because these screen-sharing sessions are recorded, the extracted data cannot be easily challenged in court. As he puts it himself, *"iMazing's interface is great. It's engaging. It's intuitive. I can get people up and running on iMazing very quickly, with little orientation. It's then relatively easy for me to do my deeper dive using the features of iMazing."*

Wrapping Up

Craig Ball uses iMazing often, with his own clients and also in cases where he is a court-appointed e-forensics expert. In his opinion, iMazing is a general purpose iOS device manager and not a professional grade forensics tool. But it is also much easier to use, and affordable to a point which makes its adoption a no-brainer.

“I have compared iMazing to the leading forensics tools for phones as well as to the low-cost available apps one can download. While for forensics, nothing really can touch the professional-grade tools, iMazing is such a good buy, such a good value for its power. I have downloaded and purchased all of the similar apps that I could find and every one of them, in that \$50 price range, every one of them failed except iMazing. iMazing was head and shoulders better than everything I had come across before.”

Main Benefits

- 1 Intuitive interface enables quick adoption by attorneys and clients
- 2 Accurate PDF exports of messaging data
- 3 Unbeatable power in that price range